

# Monthly Promotions

## November 2016 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods

# Here's a bright idea! Lower your bill with LEDs

## Philips LED 4-packs for as low as \$7.97

Darker days are here with the end of daylight saving time. From the front porch to living room lamps, switch to LEDs to brighten up all of your living spaces.

Get a 4-pack of Philips Warm Glow LEDs for just \$7.97—a \$16.97 value! Find this and other great deals on Philips lighting at select Home Depot stores:

- Warm Glow reflector LED for \$4.22
- 2-pack retrofit kit for \$17.97

Pick up these energy-saving LEDs for your home today. But hurry—offer ends on Dec. 4!

Discount taken at the register. Other qualifications and restrictions may apply.

Visit [pse.com/savenow](http://pse.com/savenow) for a list of participating stores.



## Look for our safety message in your local theater

We're advertising an important safety message in your local movie theater. A gas line may have inadvertently been installed in the sewer or septic line exiting your home. Called a "cross bore," this can be a hazard if the sewer is blocked and a cutting tool is used to clear the blockage. The tool could break the gas line, allowing gas to enter your home.

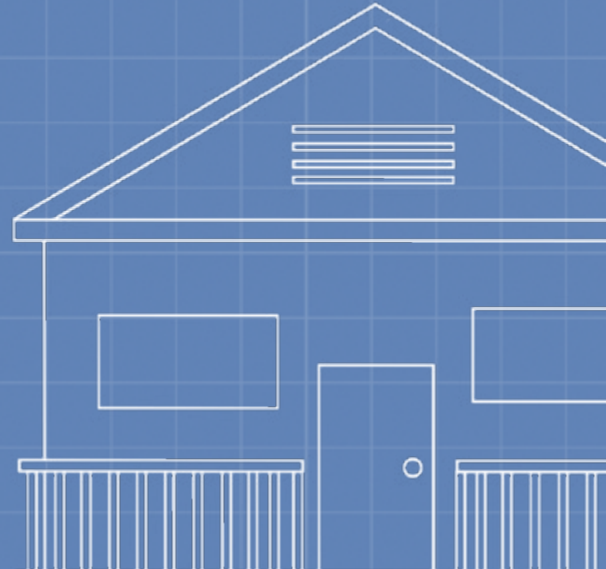
If you experience a blocked sewer or septic line outside the walls of your home, call us at **1-888-225-5773** an hour before attempting to clear the line. At no cost, we will immediately dispatch a technician to meet you or your plumber to locate the lines and ensure the sewer is safe to clear.

[pse.com/sewersafety](http://pse.com/sewersafety)

# SEWER OR SEPTIC LINE BLOCKAGE



We're sponsoring this safety ad in movie theaters.  
See it at [pse.com/moviead\\_1](http://pse.com/moviead_1).



## Keep tabs on the temp

Smart thermostats are the latest technology to help you manage your home heating energy consumption. Programmable and easy to use, a smart thermostat will adjust to your schedule and lets you remotely control your home's heating, even when you're away.

In addition to Nest and Honeywell, we now offer rebates on smart thermostats from Ecobee, Trane and American Standard. They're all eligible for the same \$75 rebate from PSE.

[pse.com/thermostat](http://pse.com/thermostat)

## Gift of warmth

During the holiday season, consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate to the Warm Home Fund, include a little extra in your next PSE bill payment and specify the donation amount. Thank you for caring.

## Natural gas bills at 2004 levels

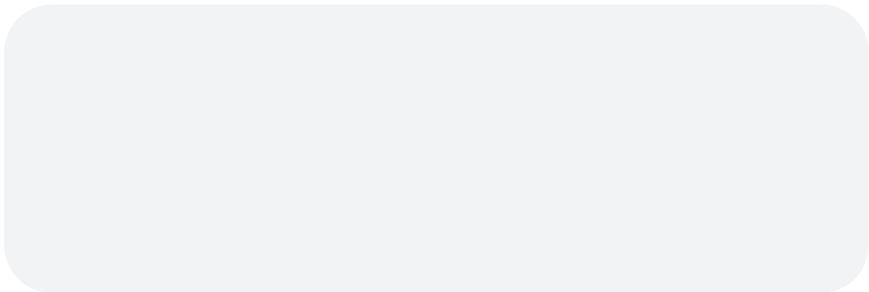
New natural gas rates, effective Nov. 1, add 15 cents to the average monthly residential bill, bringing it to \$71.61, the same level as in 2004. New rates reflect changes in the price of natural gas supplies, and recover the costs of replacing aging pipelines to improve safety.



P.O. Box 97034  
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## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**



**Be prepared. Stay connected.**

Download the app for info on  
power outages at [pse.com/app](https://pse.com/app).





## Find the payment option most convenient for you.

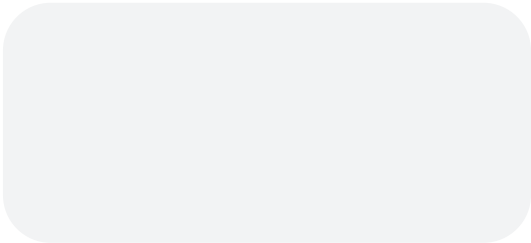
Paying with a credit or debit card is free for most customers.  
More at [pse.com/waystopay](https://pse.com/waystopay)



Help others stay warm. Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



PLACE  
STAMP  
HERE



BELLEVUE, WA 98009-9269





We'll work with you to help manage your bills.

Call us at **1-888-225-5773** to make payment arrangements.



This envelope is recyclable

## ***November 2016 bill print messages***

### **Summary page**

For all customers

#### **We offer rebates on smart thermostats**

Programmable and easy to use, smart thermostats offer the convenience of controlling your home's temperature remotely as well as saving energy. Get a \$75 rebate on the purchase and installation of select smart thermostats. [pse.com/thermostat](http://pse.com/thermostat)

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### **Detail section of billing statement**

For natural gas-service customers

Your bill reflects changes in natural gas rates that went into effect Nov. 1. The rate items that changed show the dates, prices and charges for each portion of the bill period when they were in effect.

For electric-service customers on bi-monthly billing schedule

Your bill reflects changes in rates that went into effect Oct. 1. The rate item that changed shows the dates, prices and charges for each portion of the bill period when they were in effect.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on October 12 at hour ending 0800.



Customer  
Account # 000000000000

## Your energy bill

Amount due:

**\$000.00**

Bill due on Month 00, 2016.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

**Note:** If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

## Convenient payment options

Looking for an easier way to make your bill payments? We offer a complete range of payment options—including by credit or debit card, now with no fee for most customers.



[LEARN MORE](#)

When you sign in to view and pay your bill and manage your account, link to [Important Information](#) about energy safety, emergency preparedness, customer services and ways to save energy.