

# Monthly Promotions

## October 2017 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download Inserts

- [The Voice customer newsletter](#)
- [Electric Safety brochure](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



PSE Foundation donating a generator to Island Church on Bainbridge

## Preparing for disasters

In an ongoing effort to better prepare our communities in the event of a disaster, Puget Sound Energy Foundation has a \$1 million campaign to outfit vulnerable locations with high-capacity generators to be used during emergencies. The generators are given to nonprofit organizations and will support key responders in our service area, including emergency shelters and food distribution centers.

The generator for Food Lifeline will provide the energy necessary to establish a secure staging area for getting emergency food and supplies to affected areas. It will ensure that walk-in coolers and freezers remain functional saving approximately 3 million pounds of perishable food.

The Community Disaster Shelter at Bellevue Presbyterian Church will serve as a primary shelter for any families or individuals who cannot return to their home during a disaster. It can hold 200 people for 30 days providing them two meals a day.

# Get ready for the end of daylight saving time

With darker days ahead, brighten your home and work spaces with select Philips LEDs for as low as 99 cents per bulb, available only at participating The Home Depot stores:

- A-lamp LED 4-pack for \$3.97
- Candelabra LED 3-pack for \$2.97
- Recessed can LED 3-pack for \$4.97
- Flood light LED 2-pack for \$12.97

Offers good from Oct. 2 to Nov. 26, 2017. For a list of participating stores, visit [pse.com/save](http://pse.com/save).

For PSE electric customers only.  
Discounts taken at register.



# Your energy, your way

The energy you buy each month is yours. So why not manage it your way? It's easy with a myPSE account.

- Outage notifications. Stay informed by receiving proactive email or text notices when the power goes out.
- Energy insights. Learn about the energy you use, the impact weather plays and get insights needed for creating a plan to save on your bill.
- Payment options. Set your preferences for payment and bill handling to match your needs.

Get started at [pse.com/mypse](http://pse.com/mypse).



## Be safe and save energy: Set water heater to 120 degrees

Washington state law recommends that residential water heaters be set no higher than 120 degrees Fahrenheit, or on the low setting. This will prevent scalding accidents and save energy.

[pse.com/waystosave](http://pse.com/waystosave)



*See downed lines?  
Stay 35 feet away!*

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Take no chances: Call the power company and stay away!

*Car touching a downed line?  
Wait for help to arrive.*

If you find yourself in a vehicle that is touching a downed line or electrical equipment, and you're not in imminent danger, stay put. Call **911**, if you can, and wait until the power company can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless the power company has verified that the line is de-energized.

*Let that kite go!*

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.



*Work safely around  
overhead lines.*

Always keep at least 10 feet – more for high voltage lines – between you and power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call the power company to de-energize it before you trim.

## Digging? Call 811 first!

If you don't like the thought of getting shocked through your shovel, call **811** at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your **811** call.

**WARNING**  
PSE Buries  
Electric Cables



## Power outage? Keep grills outside!

Never try to heat your house with a propane or charcoal grill or heater. They create carbon monoxide which can poison you if used indoors. A gas oven running with its door open also releases carbon monoxide.

 PUGET SOUND ENERGY

Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
[pse.com/electricsafety](http://pse.com/electricsafety)

 PUGET  
SOUND  
ENERGY

# HOW TO STAY SHOCK FREE



DO THE SAFE THING.  
BE SMART AROUND POWER LINES



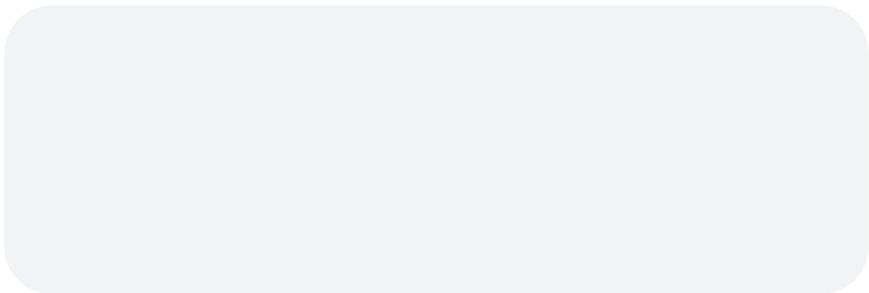
6296 06/17



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## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**



**Inside: How to  
stay safe around  
power lines.**





## Look up, look out.

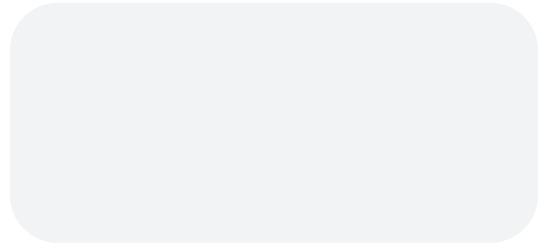
Always keep at least 10 feet—more for high voltage lines—between you and power lines.



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HERE



BELLEVUE, WA 98009-9269







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and pay online at [pse.com/mypse](https://pse.com/mypse).



This envelope is recyclable

## *October 2017 bill print messages*

### Summary page

#### **Customer service, guaranteed**

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees. [pse.com/guarantees](http://pse.com/guarantees).

### Detail section

Your bill reflects changes in rates that went into effect October 1.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on September 5 at hour ending 1800.

## Your energy bill

Amount due:

**\$000.00**

Bill due on Month 00, 2017.

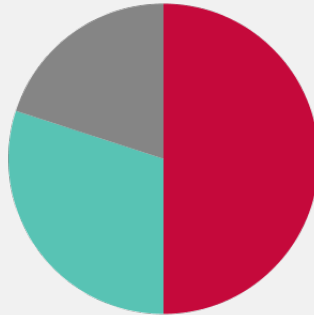
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

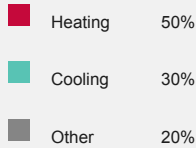
## Energy Analysis

Here's an estimate of how your home used energy this billing period.\*

Heating and cooling were 80% of your energy use.



May 1, 2017 – May 31, 2017



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)